



HP Color LaserJet Enterprise 5700, 5800, 6700, 6701, 6800, X557, X57945, X654, X677 - Removal and replacement: Tray 1 pickup and separation rollers

Learn about removing and replacing the Tray 1 rollers.

57/6700, X557/654,
MFP 58/6800,
X579/677



Remove Tray 1 Rollers | HP Color LaserJet 57/6700, X557/654, MFP 58/6800, X579/677

Learn how to remove the tray 1 pickup and separation roller assemblies for the HP Color LaserJet 5700, X557, 6700, 6701, X654, MFP 5800, X57945, X58045, 6800, 6801, X677 printers.

Before performing service

If the part is damaged and cannot be cleaned, use the table below to identify the correct part number for your printer. To order the part, go to www.hp.com/buy/parts.

PART INFORMATION

Part number	Part description
527H3A	HP LaserJet MP Tray Roller Kit

Required tools

- No special tools are required to remove or install this assembly.

Post service test

Print any pages necessary to make sure the printer is functioning correctly.

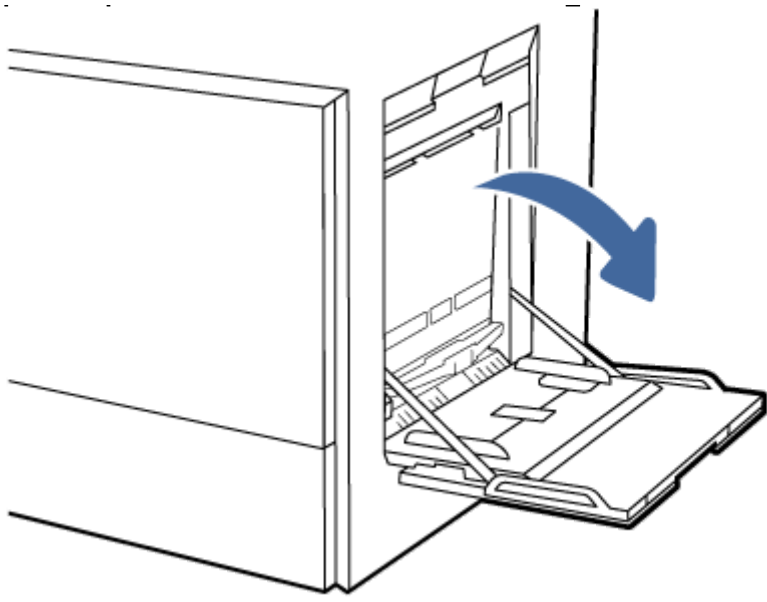
1 Remove the Tray 1 pickup roller

Follow these steps to remove and replace the Tray 1 pickup roller.

- On the right side of the printer, release the lower of the two latches to open Tray 1.

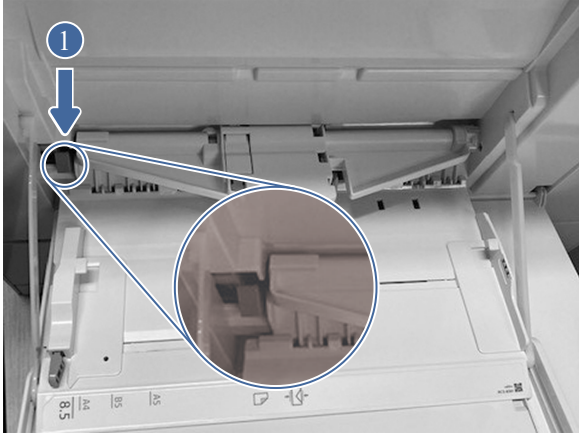
OPEN TRAY 1





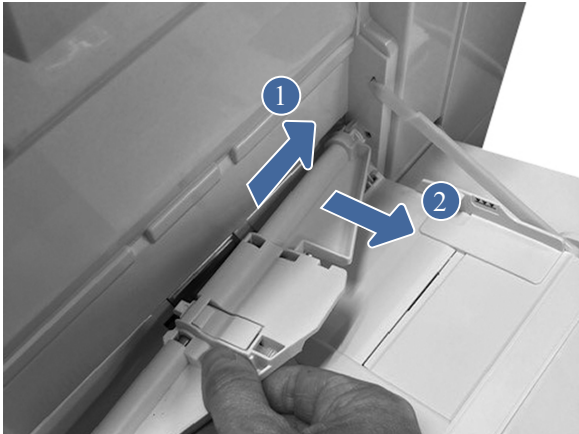
2. Locate and release the blue pickup roller assembly release tab (callout 1).

LOCATE THE PICKUP ROLLER ASSEMBLY TAB



3. Push the pickup roller assembly to the right and then away from the printer.

REMOVE THE PICKUP ROLLER ASSEMBLY



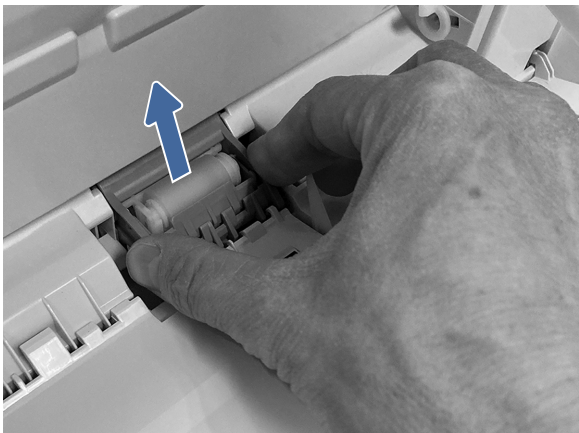
2 Remove the Tray 1 separation roller

Follow these steps to remove and replace the Tray 1 separation roller.

NOTE: Even if you want to replace only the separation roller, you must first remove the pickup roller assembly.

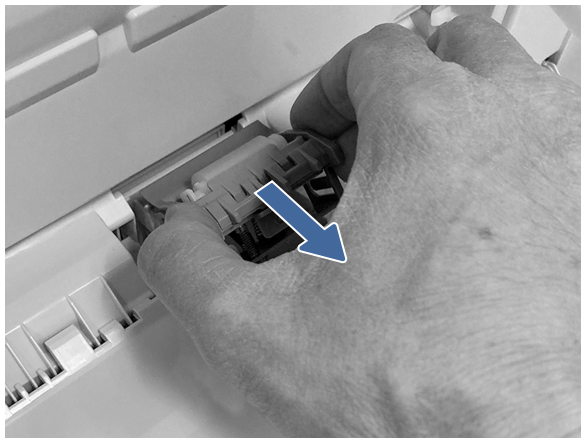
1. Grasp the left- and right-side of the separation roller assembly, and then lift the assembly up.

LIFT THE SEPARATION ROLLER ASSEMBLY



2. Pull the separation roller assembly straight out to remove it.

REMOVE THE SEPARATION ROLLER ASSEMBLY



3 Unpack the replacement assembly

Follow these steps to unpack the replacement assembly.

1. Dispose of the defective part.

NOTE: HP recommends responsible disposal of the part.

<http://www8.hp.com/us/en/hp-information/environment/product-recycling.html>

2. Unpack the replacement part from the packaging.

⚠ IMPORTANT: Make sure that all of the shipping materials (for example shipping tape) are removed from the replacement part prior to installation.

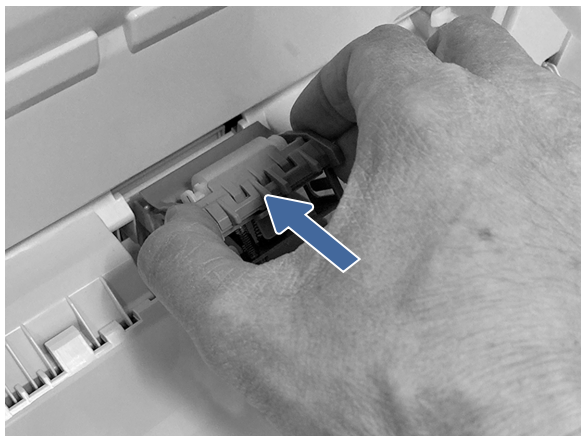
4 Install the Tray 1 separation roller

Follow these steps to install the Tray 1 separation roller.

⚠ CAUTION: Do not touch the spongy portion of the roller. Skin oils on the roller can cause paper-handling and print-quality problems. HP recommends using disposable gloves or thoroughly washing your hands before handling the assembly.

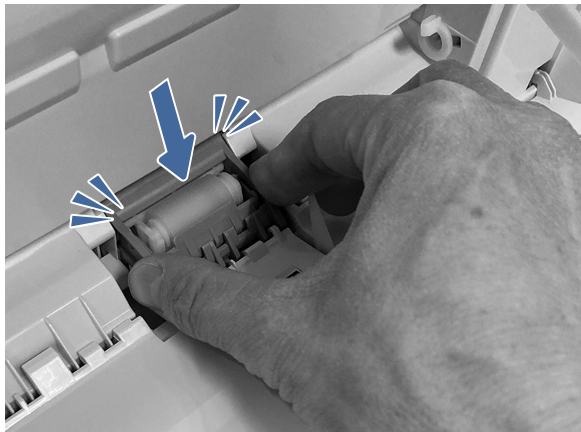
1. Insert the separation roller assembly into the printer.

INSERT THE SEPARATION ROLLER ASSEMBLY



2. Push down on the Tray 1 separation roller until it snaps into place.

SECURE THE SEPARATION ROLLER ASSEMBLY



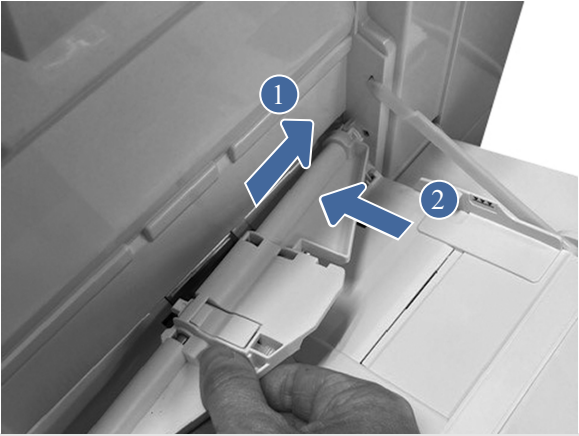
5 Install the Tray 1 pickup roller

Follow these steps to install the Tray 1 pickup roller.

⚠ CAUTION: Do not touch the spongy portion of the roller. Skin oils on the roller can cause paper-handling and print-quality problems. HP recommends using disposable gloves or thoroughly washing your hands before handling the assembly.

1. Insert the keyed right end of the pickup roller assembly into the provided slot, and then rotate the left end into place to install it.

INSTALL THE PICKUP ROLLER ASSEMBLY



Please help us improve by providing feedback on your experience with the document.

Was this document helpful?*

☐ Yes ☐ No

Submit

Additional support options

Try one of our automated tools or diagnostics >

Ask a question on our HP Support Community page >

Get in touch with one of our support agents >

Search our knowledge library

What can we help you with?